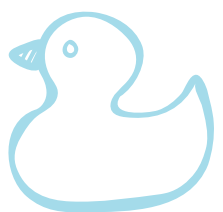




Store Policy

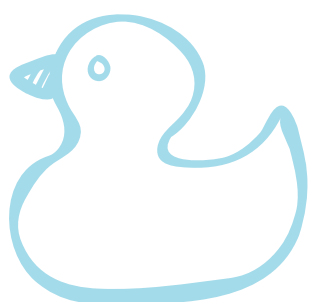
BABY BAY AUSTRALIA REFUND AND EXCHANGE

We ask kindly that you please read and understand our Refund and Exchange Policy. Please let us know if you have any questions or concerns before purchasing.



Baby Bay Australia only offer store credit for returns. You can return or exchange your item within 7 days of purchase (excluding lay-by).

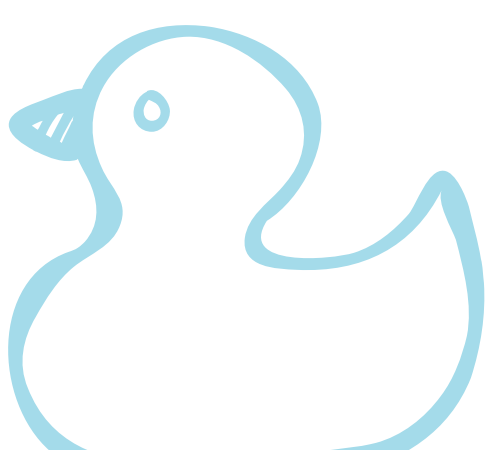
For a full refund or exchange, a proof of purchase must be presented. All returned goods must be unused and in its original condition. Based on its condition we have the final right to determine whether the good is fit for resale.



Exclusions to this policy apply:

1. Pillows are non-refundable. Pillows are considered a personal care item, hence for hygienic reasons, pillows cannot be returned or exchanged.
2. Under garments are non-refundable. This includes all bras and underwear. This policy is to ensure the highest standards of hygiene for our customers.

Please note that we do not price match with online retailers such as eBay, Catch or Amazon.



Baby Bay Australia
28 Grote Street, Adelaide, SA, 5000